



Golden Standard's Monthly

S W E E P

July 2019

Letter from the Owner, Keith Tousley

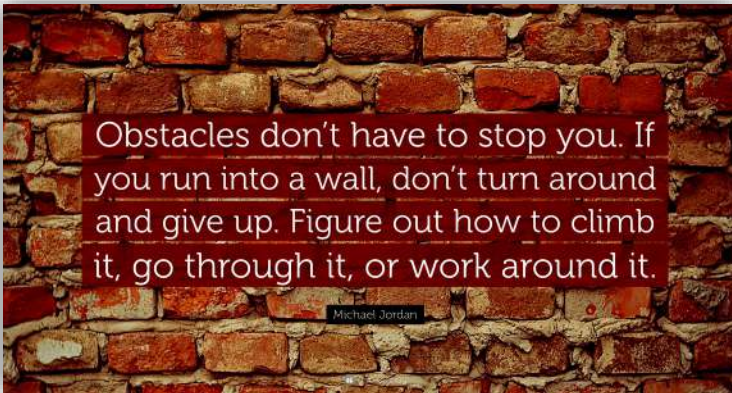


Today is a historic day for Golden Standard

For the past 15 years, we have grown and built an outstanding reputation in Northeast Ohio. More recently, we have focused our efforts internally on developing systems and processes, investing in technology, and adding additional resources. This has added growth, consistency, and quality to all the services we provide. With a strong infrastructure, and key leadership in place, we are finally ready to expand outside of Northeast Ohio.

As of August 1st Golden Standard will officially be in Columbus! This is only the beginning and I'm excited to share even more details in the coming months. What's crazy is, this is not even the biggest announcement that I have. To hear my even BIGGER announcement, please come to our Family Picnic on August 10th. I'm looking forward to connecting with you and your family. It will be a time of great food, conversation, laughter, and games for all.

I can't wait to see all of you there!



People on the Rise

We are very happy to announce the promotion of one of our own. Brittany McCune, who joined Golden Standard in January as a Quality Assurance Specialist, has recently begun transitioning into the position of Account Manager. While Brittany continues to maintain some of her QA duties, she's is doing a great job in her new Account Manager role and we look forward to her full transition very soon! We asked Brittany to share a few words:



*Hey everybody, I'm Brittany! I've been with the company about six months now; working as a Cleaner, Quality Assurance specialist, and now an Account Manager. I'm really loving the job and the people I get to work with everyday (you know who you are). Just a few notes about me . . . I'm 29 years young and I was born and raised in the Cleveland Area; but I currently live in Lakewood. I have a beautiful fur baby named Jazmine and she's "pawsitively purrfect". Ha-ha, get it? I hope everyone is having an amazing summer! I can't wait to meet the rest of you at the company picnic! -
Brittany McCune*

We are looking forward to seeing you at the 7th Annual Golden Standard Company Picnic!

**SATURDAY, AUGUST 10TH
FROM 11:30 AM TO 4:00 PM**

Big Surprise Announcement from Keith Tousley!

We are returning to the South Mastick Picnic Area which is located off Valley Parkway in the Rocky River Reservation, south of Puritas Road and Mastick Road in Fairview Park.

RSVP BY: 8/05/18 with the evite text or emailed to you.

If you did not receive the evite, please contact our offices at business_services@gsecleaning.com



GSE SPOTLIGHT– Roy Warner

by Rob Starek



Roy Warner works as Project Work Manager with Golden Standard. Roy has a 39-year-old daughter and a 37-year-old son along with 14 grandchildren and 1 great-grandchild. The family will often gather for family gatherings and holidays at a family property that has 7 acres.

RS: How long have you worked with GSE?

RW: "I started working for Golden Standard in February of 2014. Then in 2015, I moved into a management position while doing project work. It wasn't until 2017 that I started doing project work full time."

RS: What is an ability that you wish you had?

RW: "The ability to be a better communicator."

RS: What inspires you?

RW: "Life inspires me because it has so many possibilities."

RS: What is your favorite musical artist?

RW: "Bruce Springsteen."

RS: What do you like to do in your spare time?

RW: "I enjoy spending time with my grandkids and passing on my own knowledge and experiences to them."

RS: What do you enjoy most about working with GSE?

RW: "I like the fact that I've been given the opportunity to learn and experience my field in a great way which has benefited me. I've continue to learn things with an open-hand exploration."

RS: If there was a movie made about your life, who would you like to see cast as you?

RW: "Red Skeleton"

RS: What is one important thing you have learned in the last several years?

RW: "The most important thing is to slow down and not take on so much."

RS: Do you have a motto or personal mantra?

RW: "Live hard, work hard, and die easy."

Roy, it's been an honor having you help to make Golden Standard what it is today. Your knowledge and experience in this industry has allowed us to take things to another level and we are so appreciative of you. Thank you for growing with us all these years and for your constant leadership. You have been pivotal to the success of this company!

CUSTOMER CORNER—Harness Cycle

by Kayla Silverman



We are happy to have Harness Cycle as one of our loyal customers! In 2013, Harness Cycle opened its doors in Cleveland's next up-and-coming neighborhood near Ohio City, known as Hingetown. Due to the overwhelming success of Harness Cycle as one of Cleveland's premier cycle studios, March 2017 saw the opening of their second studio, located Downtown in The Garfield building. Anne Hartnett, the Owner, began her career as a Solutions Engineer at Hyland Software. During a visit to New York City, Ann saw how well fitness studios were flourishing and was inspired to open her own fitness studio right here in Cleveland.

Harness Cycle welcomes riders of all ages and abilities. Check out their website to find everything you need before your first class and ride safe!



<https://www.harnesscycle.com/>



Know someone who would be a great addition to Golden Standard?

Have them complete an application when they go to "Join Our Team" on the Golden Standard website (www.gsecleaning.com).

When your referral completes 90 days of service with us, you will be awarded \$100 for the referral!

MARK YOU CALENDARS!

- **August 2, 3 and 4** is **TAX FREE HOLIDAY!** Save \$\$\$ on clothing and school supplies on this weekend. Check out this link for more information on qualifying items https://www.tax.ohio.gov/sales_and_use/salestaxholiday/holidayfaq.aspx
- **August 10**, Golden Standard Annual Company Picnic! Bring family and friends!
- The week of August 26th brings kids Back To School! Enjoy the rest of your Summer Break!